POLYTECHNIC, B.E/B.TECH, M.E/M.TECH, MBA, MCA & SCHOOL

Notes Syllabus Question Papers Results and Many more...

Available @

www.binils.com

	Reg. No. :
	Question Paper Code : 30077
M.B.A. DE	EGREE EXAMINATIONS, NOVEMBER/DECEMBER 2022.
	First Semester
BA 4102 — MAI	NAGEMENT CONCEPTS AND ORGANIZATIONAL BEHAVIOR
	(Regulations 2021)
Time : Three hour	Maximum: 100 marks Answer ALL questions.
	PART A — $(10 \times 2 = 20 \text{ marks})$
1. What are the	e essential skills of a manager?
2. Define Hawt 3. Define need 4. Distinguish	Whinle com
5. List the key	traits in Big five personality Model.
6. What motiva	tes an employee in work according to Herzberg?
7. Why do peop.	le form groups?
8. How does org	ganizational climate affect organization?
9. What do you	mean by cross cultural communication?
10. What is organ	nizational creativity?
	PART B — $(5 \times 13 = 65 \text{ marks})$
11. (a) Describ	e the various approaches to evolution of management thought.
	Or
(b) Discuss	the contributions of F.W. Taylor to management theory.

POLYTECHNIC, B.E/B.TECH, M.E/M.TECH, MBA, MCA & SCHOOL

Notes Syllabus Question Papers Results and Many more...

www.binils.com

Available @

 (a) Classify different types of decisions and explain the decision making process.

Or

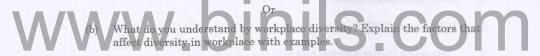
- (b) What do you understand by delegation of authority, centralization, Decentralization, and Interdepartmental coordination?
- (a) How are attitude and behavior related? Discuss the components of job attitude with suitable examples.

On

- (b) Compare and contrast the downward, upward and lateral communication with suitable examples. Also highlight the common barriers to effective communication.
- (a) How groups are different from Teams? Explain the five stages of group development.

Or

- (b) Interpret the results of the Ohio state study, University of Michigan studies and Blake and Mouton Managerial grid on leadership theories.
- (a) Discuss the uniqueness of Japanese Management practices and how feasible it is to implement in Indian context.



PART C — $(1 \times 15 = 15 \text{ marks})$

16. (a) "Failing to plan is planning to fail"- Comment. Discuss the process, types and characteristics of a sound plan in an organization.

Or

2

(b) 'Conflicts are inevitable in workplace'- Do you agree? Discuss the different stages of conflict and highlight the conflict management techniques in workplace.

30077