Register No.:

# 302

## October 2017

#### <u>Time - Three hours</u> (Maximum Marks: 75)

- [N.B: (1) Q.No. 8 in PART A and Q.No. 16 in PART B are compulsory. Answer any FOUR questions from the remaining in each PART A and PART B.
  - (2) Answer division (a) or division (b) of each question in PART-C.
  - (3) Each question carries 2 marks in PART A, 3 marks in Part B and 10 marks in PART C.]

#### PART - A

- 1. State the types of leadership.
- 2. What is factory overhead?
- 3. What is meant by re-order level?
- 4. What is log sheet?
- 5. What is meant by trip sheet?
- 6. What do you mean by fitness certificate?
- 7. Define variable cost.
- 8. Define job evaluation.

#### PART - B

- 9. Distinguish between formal and informal communication.
- 10. State the advantages of training.
- 11. Write down the causes of depreciation.
- 12. What is meant by transhipments?
- Explain the term relief services.
- 14. What is road tax?
- 15. Write briefly about salesmanship.
- 16. Define lead time.

185/133-1

[Turn over...

### PART - C

17. (a) Briefly explain about Taylor's pure functional type of organisation.

(Or)

- (b) Discuss the various types of training given to workers.
- 18. (a) What are the various resources of capital? Briefly explain each.

(Or)

- (b) Explain the concept of ABC analysis of inventory.
- 19. (a) With a neat sketch, explain the layout of garages for goods transport vehicle.

(Or)

- (b) Discuss the various documents in use for goods vehicle operation.
- (a) Briefly explain with a line diagram the administrative set up of a passenger transport organisation.

(Or)

- (b) Discuss various incentive schemes for improving the transport service.
- 21. (a) Briefly explain the step by step procedure for issue of driving and conductor license.

(Or)

(b) Briefly explain the different methods of cost control.

185/133-2